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On Demand Video Collaboration **Government Agency**

Challenge

A government agency was in desperate need of having a unified video communications platform that would integrate new and legacy video conferencing equipment between disparate government groups. Over time, different teams had purchased and implemented a variety of video conferencing technologies and not all were compatible. Some departments relied on ISDN-based services, others had migrated their video communication to IP, some had the latest tools for showing PowerPoint™ presentations while others were limited to “talking heads”. Regardless, they all had the same objective: to communicate and train together over video with as little difficulty and as much effectiveness as possible.

Solution

VIDEO PRESENTER™ was deployed for the agency. As an automated, on-demand, reservationless, multipoint video conferencing solution, it integrated new and legacy equipment seamlessly for the agency. The system required minimal user training, provided an intuitive menu-driven user interface and could be controlled by any standard video conferencing remote control. **VIDEO PRESENTER™** functionality included the ability to easily show presentations (from the video endpoints or from a PC), allowed for streaming and recording of the video conference at the touch of a button and did not require additional hardware purchases. A gateway was deployed with **VIDEO PRESENTER™** to allow legacy ISDN video conferencing units, newer IP-based video conferencing units, and telephone participants to call into the same meetings at the same time. As a result of the streaming functionality, travelers could also see any content via a special web portal.



Result

For the first time, new and legacy systems functioned as one—allowing all participants to experience the same information in each event. In addition, **VIDEO PRESENTER™** increased the effectiveness of all meetings (especially training sessions) by allowing participants to go back and watch the full length archive of the meetings anywhere at anytime. The different groups were able to experience the same presentation look-and-feel during their conferences since **VIDEO PRESENTER™** contained the ability to push video and content simultaneously to all video endpoints, regardless of their model or capabilities. Meetings that would have failed in the past or rescheduled due to a lack of a unified presentation platform, now occur without delay. In the past, recording and streaming conferences was difficult and required high-touch attention. Today, users may record and stream through a simple menu-driven interface which is controlled by a standard video conferencing system’s remote control.

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